



SurgeShield Plus

Understanding your device

Your SurgeShield® Plus device is now installed. We recommend you check the lights on your device occasionally and test your generator with the transfer switch while utility power is present at least twice a year to ensure it is working properly. If the surge protector fails the device will omit an audible chirping sound and will need to be replaced. If your device shows a continuous red light, that indicates that there is an issue with the transfer switch and the device will need to be replaced.

Below are the meanings of the indicator lights that will help you to easily monitor your device.

The SurgeShield device will be placed on the meter. If the device is omitting an audible chirping sound please call us. The device should be silent.



A green light indicates that the house is using utility power.

Green light



A blue light indicates that the house is using power provided by the generator.

Blue light



A blue and green light indicate that utility power is available but the house is receiving generator power.

Blue and green lights



A red light indicates that the transfer switch is not properly working and you will need to call us.

Red light



Please call if you have questions or see issues with your device.

1-888-NOSURGE

Monday through Friday, 8 a.m. to 5 p.m.